



D A M S T R A

Fall Detection

Solo for  
Samsung Watch



## [DISCLAIMER]

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# Fall Detection

## Introduction

With Solo, your safety is communicated to your Organisation via regular Check-ins.

If a check-in is missed, an automatic alert is raised with your Organisation in case you are in distress.

However, the Solo Wearable App can also trigger an alert whenever it detects that the wearer of the device has taken a Fall, provided your Organisation has not disabled Alerts.

This guide explains how this occurs, and what happens after the alert is raised.



# Fall Detection

## Fall Detected

This functionality will only activate an Alert when you are in a current active session. It uses an algorithm monitoring data from the watch's inbuilt accelerometer to detect if a user has taken a fall.

If detected, a cancellation countdown will commence providing time to cancel if the fall alert it was detected in error.

To confirm that assistance is required, simply **tap** on the Red 'thumbs-down' icon.



# Fall Detection

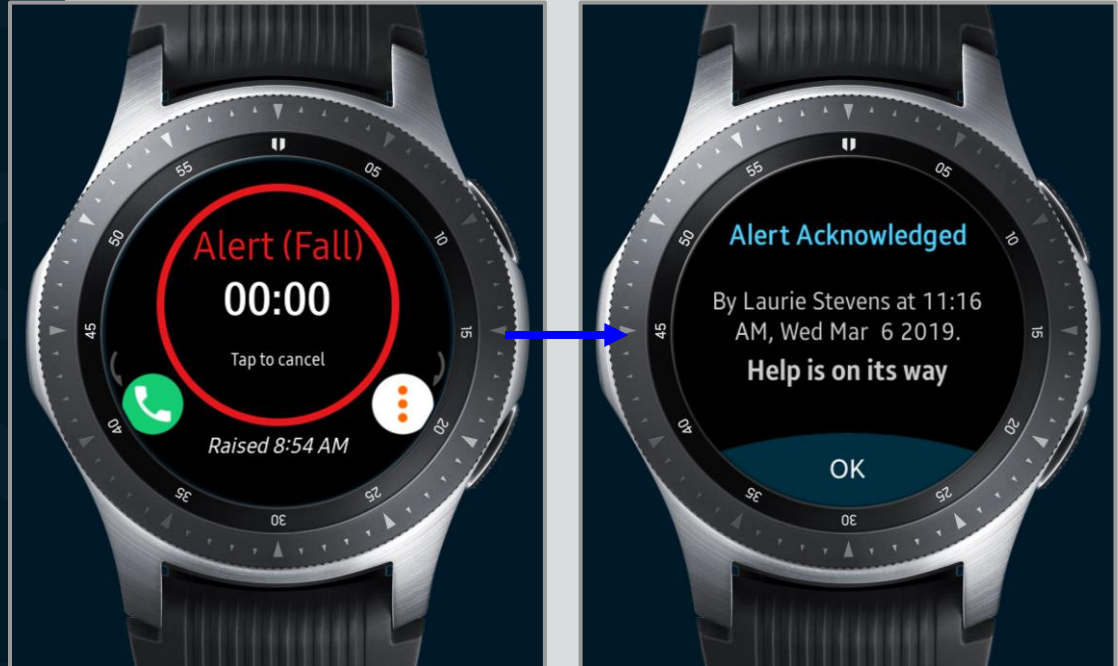
## Alert and Acknowledgement

The alert will now be raised, and your screen will reflect the alert state.

If you are not capable of this action, once the countdown is complete the alert will be automatically raised and your screen will reflect the alert state.

Your Organisation will be notified, and will begin managing the situation as per your procedures.

You may also receive an acknowledgement from your Organisation to indicate that your Alert has been seen and is being attended to.



# Fall Detection Alert Screen

In addition, you will see:

- A timer, which shows the time that has passed since the check-in grace period was exceeded
- An 'End Alert' function which will cancel the Alert. Once the situation has been resolved, **tap** this to cancel the alert.
- A 'Call' button, which will place a phone call to a predefined number via your device's phone app. **Tap** this if you require help



# Fall Detection

## Dismiss Fall Detection

If the fall was detected in error or assistance is not required, simply **tap** the green 'thumbs-up' icon.

The app will return to the current active session and will continue uninterrupted.



